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NEW CHANGES TO MILL CREEK SSA WASTE, RECYCLING, YARD WASTE AND FOOD SCRAPS COLLECTION PROGRAM

NEW COLLECTION DAYS.

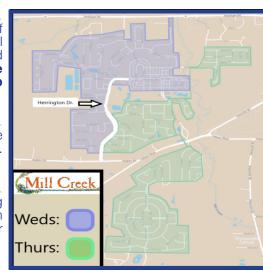
Beginning the first week of November 2021, Mill Creek will be serviced on Wednesday and Thursday. Please review the map to confirm your pick-up day.

SET OUT BY 6:00 A.M.

All items must be placed curbside by 6:00 a.m. to ensure service. Service times varv.

CUSTOMER SERVICE.

You can contact LRS by calling the local customer service team **844.633.3577** (844.NEED.LRS) or emailing the team at **Service@LRSrecycles.com**.





BEGINNING NOVEMBER I. 2021

LRS WILL BE YOUR NEW WASTE, RECYCLING AND YARD WASTE COLLECTION SERVICE PROVIDER FOR MILL CREEK

LRS will provide the same cart sizes as recorded by WM/Advanced.

There is **NO ACTION REQUIRED** unless you wish to change your cart sizes or service level. Visit <u>Mill Creek Service Enrollment or Change Request</u> before October 7th at 6:00 PM.

ALL HOMES RECEIVE NEW RECYCLE CART

The base program for all Mill Creek homes include weekly service and a 65-gallon LRS Recycle Cart for each home, unless you currently have a larger or smaller cart.

NEW LOWER SUBSCRIPTION RATES

Subscription services will continue to be invoiced quarterly, in advance.

- THREE (3) CART PROGRAM
 LRS Carts for recycling, waste and yard waste/food scraps = \$19.75/mo
- TWO (2) CART PROGRAM

 LRS Carts for recycling and waste = \$16.75/mo
- ONE (1) CART PROGRAM

 LRS cart for recycling; stickers used for waste & yard waste = no charge

If you have any questions regarding this transition, please reach out to the LRS team at <u>Service@LRSrecycles.com</u> or call us 8 a.m. through 6 p.m., Monday-Saturday at **844.NEED.LRS**.







The new Mill Creek Waste Sticker rate will be \$2.75 and available at same retail stores after October 22, 2021.

Do not purchase Advanced Disposal/WM waste stickers to use after their last and FINAL service day **Wednesday**, **October 27**. Please leave empty carts at the curb.

Stickers are still required for any bagged garbage and yard waste outside of the LRS cart, and for bulk items.



LRS will honor old stickers until **May 31, 2022**.

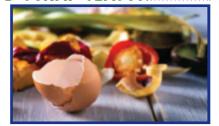
SUBSCRIPTION BILLING: AUTO PAY & PAPERLESS BILLING

LRS did not receive your billing preferences or contact information from WM/Advanced, only your service address and service level. Instructions for establishing auto pay will be provided on initial LRS invoice mailed to the service address.

EXTENDED YARD WASTE & FOOD SCRAP SEASON

The new yard waste season is April 1st through December 15th. Organics (yard waste and food scraps) may be mixed together in the LRS yard waste cart and 2-ply biodegradable bags or 32-gallon container marked for yard waste..

Acceptable Food Scraps: Bread, Cereal, Coffee Grounds, Dairy, Egg Shells, Fruits, Grain, Pasta Shells and Vegetables.





NEW HOME COLLECTION FOR ELECTRONICS

Beginning in 2022, LRS will provide home collection for electronics twice per year, including up to two TVs / Monitors and seven (7) items total, per collection.

- First full week of March
- First full week of October



IMPORTANT UPCOMING 2021 DEADLINES AND DATES

- THURSDAY, SEPTEMBER 30TH
 Open enrollment to change service level and provide billing information
- THURSDAY, OCTOBER 7TH
 Final day to choose different cart sizes from LRS
- WEDNÉSDAY, OCTOBER 27TH
 Advanced Disposal/WM final collection day: cart removals begin

ADVANCED CARTS WILL BE PERMANENTLY REMOVED

- Advanced Disposal / WM will remove their carts after the final service is provided.
- Leave the empty carts at the curb. If they are not removed by Friday, October 29th at 5:00 p.m, please contact WM Customer Service at 800.964.8988.

LRS WILL DELIVER NEW CARTS

- LRS will begin delivering carts as soon as October 18th through November 1st.
- All homes will receive a 65-gallon recycle cart under this new program, unless you currently have a different size.
- LRS has received a list of the current cart sizes and associated service addresses from ADS/WM.
- LRS will deliver the same size carts ADS/WM last invoiced each home.
- If you would like to change or enroll for new service with carts, please scan the QR code or go online to
 <u>LRSrecycles.com/MillCreek</u>, to submit a request before Thursday, October 7th at 6:00 p.m.
- Cart request changes or new requests made after 6:00 p.m. on October 7th will be delivered within 60 days from the time of the request. A \$20 delivery charge applies beginning December 1st.

CONTACT LRS

Customer Service Email: <u>Service@LRSrecycles.com</u>
LRS Mill Creek Program Web Page: <u>LRSrecycles.com/MillCreek</u>
Customer Service Phone: <u>844.NEED.LRS</u>

