



## **Equipment Service Associate** -- St. Charles, IL

### **About RentalMax:**

At RentalMax, every job is critical to the team's success. Our team of dedicated professionals works together to provide best-in-class service to our customers. Positive attitude, high character and enthusiasm are the foundational characteristics for success at RentalMax. If those qualities sound like you, we would like to talk with you!

### **RentalMax Core Values:**

We CARE for each other and our customers

We work with PASSION, and our enthusiasm brings energy to our team and customers.

When faced with a tough situation we strive to DO THE RIGHT THING and work together to resolve the issue.

We NEVER SETTLE. When it comes to our work, we give our very best to exceed expectations. We DELIVER on our promises, and come through when customers need us most.

### **Core Skills:**

- Demonstrate RentalMax Core Values
- *Customer Service:*
  - Demonstrate excellent customer service when interacting with customers
  - Explain equipment to customers and its proper use
  - Demonstrate equipment operation to customers and answer questions
- *Teamwork:*
  - Maintain a cooperative working relationship with co-workers
  - Participate in company, department, and store meetings
  - Assist co-workers as needed, train new employees as requested
- *Effective Communication:*
  - Provide, understand, and complete instructions furnished in a written, oral, or scheduled form.
  - Communicate with customers, co-workers, and supervisors in a clear, professional, and courteous manner

### **Technical Skills:**

- *Safety:*
  - Understand and follow RentalMax safety and security guidelines and government regulations
  - Recognize and report safety violations to supervisor
  - Participate in and complete all required safety training and Toolbox safety meetings
- *Yard Operations:*
  - Maintain an orderly rental yard and equipment displays
  - Perform facilities maintenance and landscaping duties as needed
  - Keep workstation clean and stocked with service tags and fuel
- *Equipment Service:*
  - Identify basic equipment utilization and operation
  - Prep equipment, check fluid levels, and test operation
  - Safely load, unload, and secure equipment and inspect in transit
  - Inspect equipment upon return, identify and report damage, and complete service tags
  - Clean and service equipment
- *Inventory:*
  - Assist in parts and inventory stocking
  - Inform supervisor of low inventory levels
- *Other:*
  - Adhere to all company policies, procedures, rules and regulations in written or verbal form
  - Perform other duties as requested



## **Equipment Service Associate** -- St. Charles, IL (Continued)

### **Working Conditions/Nature of Work:**

- This position requires constant interaction with co-workers and with the public. The work is typically very physical and demanding, both from strength requirements and the stamina required.
- Janitorial/yard responsibilities, both inside and outside the premises, are also involved.
- Frequent lifting and a significant degree of walking, bending, pushing and transporting objects of various weights and dimensions is required. Must stand for long periods of time.
- Some work will be indoors with general warehouse conditions, in which some work areas may not be heated or air conditioned.
- The majority of work is completed outside, with varying weather conditions.
- May have exposure to chemicals, including but not limited to gasoline, diesel fuel, propane, kerosene and cleaning solvents. Propane is an obvious hazard, hence a sense of smell is required.

### **Education, Skills & Requirements:**

- A high school diploma or equivalent GED is preferred but not required.
- Must be able to lift approximately 70 lbs.
- Must have and maintain a valid driver's license.
- Must speak English clearly and write legibly. Bi-lingual is a plus.
- Must pass company drug screen.
- Must have a full range of motion and dexterity.
- Must be able to understand and complete instructions furnished in written, oral or scheduled form.

### **HOW TO APPLY:**

Apply online at: <https://www.rentalmax.com/employment.asp>

*This company is committed to equal employment opportunity. We will not discriminate against employees or applicants for employment on any legally recognized basis including, but not limited to: veteran status, race, color, religion, sex, marital status, national origin, physical or mental disability and/or age.*