Kane County Recycling Center Rules of Use

COVID-19 Safety Protocol
In the safe delivery of services plan reviewed and revised by the Kane County Health Department and reviewed by State’s Attorney’s Office, steps are outlined that minimize contact. Staff will wear and renew fresh masks and gloves, and will regularly sanitize their hands and the tablet computer they use for transactions, using products from the US EPA list. Residents are asked to follow the below safety protocol in order to utilize the drop-off locations and the events.

Safety Rules for Residents
In order to assure the health and safety of all, residents shall follow the below required guidelines. Workers may refuse service if resident fails to comply with the below rules.

- **Materials to be recycled must be in the hatchback area or trunk of the vehicle.** Items placed in passenger seats or back seats will not be accepted.
- Residents will remain in the vehicle with windows up and our workers will unload for you.
- Residents will unlock/open the trunk from inside the vehicle to allow worker to unload.
- Residents must wear a mask. If you have to communicate with event workers or make an onsite payment, you must have your mask on.
- Clothes and textiles must be clean and neatly bagged, with the bags tied securely closed.
- All small loose electronics, cables, cords, remotes, etc. must be bagged and tied closed.
- Please be patient with event staff and volunteers, as the line will be moving a bit slower than normal in order to assure an appropriate spacing between workers.
- If residents are not comfortable allowing our workers to unload their recyclable materials from their car (the truck or hatch back area) then please do not attend events or utilize drop-offs.
- **Residents under quarantine or isolation protocol are not allowed to attend the event.**

If you have had COVID-19 in your household, you must be symptom free for at least two weeks before delivering your electronics or clothes to a recycling drop-off or event. In addition, do not attend the event if you are experiencing the following symptoms: fever, cough, shortness of breath/ difficulty breathing, sore throat, headache, rigors, myalgia, loss of taste, loss of smell, or have been exposed to someone that has tested positive for COVID-19.
TV & Monitor Payment Guidelines

Costs: TVs and Monitors cost $25 (under 21” measured diagonally) or $35 (21” or over). All other acceptable items are free to drop off.

- In order to eliminate points of contact, pay online in advance if at all possible for any TVs or monitors and bring your printed receipt to the drop-off with you. You will show your printed receipt through the window.
- If you need to pay by credit card at the time of delivery because you do not have a way to print your receipt, staff will limit contact while processing transactions. Only your card will come into contact with the electronic chip reader device and you will not need to sign physically.
- Cash payments are highly discouraged for the safety of the workers. If you have to pay with cash, it must be the exact amount. Change will not be given. In order to avoid direct contact, you will insert the cash into a slotted box held out by the staff person.

Why is there a fee on TVs and Monitors? TVs and monitors contain lead and/or mercury and must be processed as hazardous material, a more expensive process that makes the consumer-based fee a necessity. The fee is paid directly to the County's contracted electronics recycler - eWorks, a non-profit that employs people with developmental disabilities. You are helping a good cause and responsibly disposing of your used electronics.